

## Les Chênes Gîtes Terms & Conditions

### Booking Deposit

A 25% deposit is required at the time of booking. The final balance is to be paid 10 weeks before the commencement date of your holiday. If the booking is made less than 10 weeks before your arrival, full payment will be due. Please note that the initial 25% booking deposit is non-refundable.

### Cleaning Deposit

A £50/€50 deposit will be collected with your Final Payment (see below). Provided that the property (including outside areas, garden furniture and BBQ) is left in the same clean & tidy state as on arrival, this will be refunded to you by bank transfer within 7 days of your departure.

If the property and outside areas etc. are not left in the same clean & tidy state as on arrival, the deposit will be forfeited in full.

### Breakages

You will be responsible for the cost of any repair or replacement for damage or breakages during your stay

### Confirmation

Confirmation of your booking will be made by email once the booking form and deposit have been received.

### Final Payment

An invoice will be issued approximately 3 weeks prior to the latest due date. If payment is not received by the due date, we reserve the right to cancel your booking and re-advertise the week(s) concerned. Your Booking Deposit will be forfeited.

If you cancel once full payment has been made, no refund will be given. We would strongly recommend that you take out Travel Insurance to cover any cancellation costs.

### Liabilities

The owners of the property accept no liability to any member of a holiday booking for:

- any personal injury or theft of property or money or damage to belongings;
- any faults or interruptions to the supply of public utilities to the property.

The owners of the property accept no liability in the event of:

- cancellation of your booking by them if the property becomes uninhabitable prior to the letting period due to circumstances beyond their control.
- the property becoming uninhabitable during the letting period due to circumstances beyond their control.

### Smoking

Sorry, no smoking in the properties.

### Prices

Prices are per week, from Saturday 16.00hrs to Saturday 9.30hrs.

Bedding, linen, bath towels and towels for use around the swimming pool and grounds are included.

### Arrival Time

Saturday afternoon, between 16.00hrs and 18.00hrs

### Departure Time

Saturday morning, before 9.30hrs

### Children

We do not accept children.

### Dogs

We accept well behaved dogs with prior arrangement.